



Privacy Statement

Aqua Aid Europe BV, located at Oude Leijstraat 3, 4817 ZR Breda, respects your privacy and is committed to protecting your personal data .

On this page, we explain which data we process and why. In summary it concerns the following:

Aqua Aid Europe BV wants to provide you with the best possible service, which is why we need company data. We do not share your information with third parties, unless we are required to do so due to legislation, or to be able to execute the agreement. We also take appropriate security measures by working with secure connections.

Personal data that Aqua Aid Europe BV processes:

- First and last name
- Address data
- Telephone number
- E-mail address

Other personal data that you actively provide, for example in correspondence and by telephone:

- Information about your activities on our website
- Bank account details
- Chamber of Commerce number

We process your data for the following purposes:

- to process and complete your orders (including payment)
- to contact you in order to process your order and to maintain our customer service
- to inform you about changes regarding our services and products
- to deliver goods and services to you

Aqua Aid Europe BV also processes personal data when we are legally obliged to do so, for example data required for our tax administration.

We process the above data solely in the context of the agreement, in order to comply with legal obligations and on the basis of legitimate interest.

Automated decision making

We do not use automated decision making.

Aqua Aid Europe B.V.

Oude Leijstraat 3
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The Netherlands

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www.aquaid.eu

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BIC/Swift: RABONL2U
KvK 61515876
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Retention period

Aqua Aid Europe BV will not store your personal data for longer than is strictly necessary to realize the purposes for which the data is collected. We keep the personal data for the legal retention period of 7 years. We keep work files of customers for as long as the customer relationship exists.

Sharing of personal data with third parties

Aqua Aid Europe BV does not sell your information to third parties. Aqua Aid Europe BV will only provide your information to third parties solely when this is necessary for the completion of our agreement or to comply with legal obligations.

Cookies

The Aqua Aid Europe BV website only uses technical and functional cookies and analytical cookies that do not infringe on your privacy. A cookie is a small text file that is stored on your computer, tablet or smartphone when you first visit this website. The cookies that Aqua Aid Europe BV use are necessary for the technical operation of the website and your ease of use. They ensure that the website works properly and, for example, remember your preferences.

Partners

Aqua Aid Europe BV uses a number of partners to perform our services. It is possible that your personal data has been stored with one of these partners for their service.

View, modify or delete data

You have the right to view, correct or delete your personal data. In addition, you have the right to withdraw any consent for data processing or to object to the processing of your personal data by Aqua Aid Europe BV. You may submit a request to send the personal data that we store to you in a computer file, or to send it to another organization to be named by you. Send your request to info@aquaid.eu.

State the reason for your request, such as inspection, correction, removal, data transfer of personal data. You can also send an e-mail to object to the processing of your personal data, or to withdraw your consent.

To ensure that the request for inspection has been made by you, we request that you send a copy of your proof of identity with the request. Make sure to cover the following information on your ID before send the mail: your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and Citizen service number (BSN). This is to protect your privacy.

Aqua Aid Europe BV takes appropriate measures to prevent abuse, loss, unauthorized access, unwanted disclosure and unauthorized changes.

If you would like more information about security, please do contact us.

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